

Giving you more

In need of some entertainment? A quick bite or decadent dinner? A round of drinks or a sweet treat?

Earn Wests Reward Points whenever you play or dine across our five properties. Redeem Reward Points for more of the things you love.

As you move through tier levels and earn Reward Points, you'll receive instant rewards along the way. And the best thing is, when the next tier seems so far away, your next reward is only just around the corner.

4 EASY WAYS TO REDEEM YOUR WESTS REWARD POINTS

1

Pay for your purchase at selected Wests food and beverage outlets



100 Points = 1 Wests Dollar

2

Pay for your Club raffle tickets



100 Points = 1 Wests Dollar

3

Redeem for Wests Gift Cards at the Help Desk



2,500 Points = \$25 Wests gift card

4

Redeem for eftpos Gift Cards at the Gift Card Kiosk or Cashier



5,000 Points = \$25 retail gift card

WESTS REWARDS MEMBER BENEFITS

Your leisure time just got better. More rewards across seven tier levels!

	COPPER	BRONZE	SILVER	GOLD	PLATINUM	DIAMOND	BLACK DIAMOND
Tier Status Credit requirements per annum	Entry	500 TSC pa	2,000 TSC pa	5,000 TSC pa	35,000 TSC pa	75,000 TSC pa	150,000 TSC pa
Earn Wests Rewards Points on Wests F&B purchases and gaming turnover	●	●	●	●	●	◆	◆
Daily Loyalty Bonus*				250 RP	750 RP	2,500 RP	3,500 RP
Free daily treat vouchers#	3	3	3	3	3	3	3
\$10 daily meal vouchers#	1	1	1	1	1	1	1
Rewards Points ‘Multiplier Bonus’^				50%	75%	100%	125%
Birthday Bonus^			1,000 RP	2,500 RP	7,500 RP	15,000 RP	20,000 RP
Additional offers as determined	●	●	●	●	●	◆	◆
ACCOMMODATION VOUCHERS (standard rooms, subject to availability)							
Complimentary accommodation at The Anchorage Port Stephens, The Executive, or The Gateway (every six months)						4	6
Complimentary accommodation at The Anchorage Port Stephens, The Executive, or The Gateway (awarded on 01 March & 01 July)					2		
Best available rates at all Wests hotels	●	●	●	●	●	◆	◆
REDEMPTION							
Redeem Reward Points for Wests Gift Cards and purchases	100 RP=\$1	100 RP=\$1	100 RP=\$1	100 RP=\$1	100 RP=\$1	100 RP=\$1	100 RP=\$1
Redeem Reward Points for use outside Wests	200 RP=\$1	200 RP=\$1	200 RP=\$1	200 RP=\$1	200 RP=\$1	200 RP=\$1	200 RP=\$1
Maximum Reward Points retained after Reward Point Expiry on 31 Jan				25,000 RP	100,000 RP	250,000 RP	500,000 RP

Effective from August 2026

Wests supports the responsible conduct of gambling. Player activity statements are available on request.

*Swipe your membership card each day at the Rewards Kiosk to receive your Daily Loyalty Bonus.

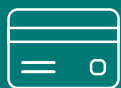
#Minimum gaming machine play required to receive daily treat vouchers and \$10 daily meal vouchers.

^Does not apply to Food & Beverage purchases.

^Swipe your membership card **on the day of your birthday** at the Rewards Kiosk to receive your Birthday Bonus.

ENJOY THE BEST OF WESTS

In your pocket



Keep your
card handy



Update your details
& preferences



Watch your
points grow



Play
& earn



Don't have the Wests
Rewards app?

**DOWNLOAD
TODAY**



FAQS

HOW DO I EARN REWARD POINTS?

Earn Reward Points by playing gaming machines or purchasing food and beverage from selected restaurants and bars across The Wests Group.

WHAT IS THE DIFFERENCE BETWEEN TIER STATUS CREDITS AND REWARD POINTS?

- Tier Status Credits have no value and are valid for a rolling 365 days. They are awarded when a member earns Reward Points through spend or turnover. They do not include any gifted points.
- Reward Points are the currency you earn, allowing you to purchase goods and services. They include accrued as well as gifted points (eg. Birthday Bonus points).

WHAT OTHER BONUSES APPLY TO MY REWARD POINTS?

Multiplier Bonus

Upon completion of a gaming session when you withdraw your members card you may receive a Multiplier Bonus;
Black Diamond level = 125%, Diamond level = 100%, Platinum level = 75%, and Gold level = 50%
For example, in one gaming session a member accrues 100 Reward Points – then Black Diamond level members will receive a total of 225 Reward Points (125% bonus).

Daily Loyalty Bonus

Depending on your tier level, when you swipe once per day at the Reward Kiosk you may receive a Daily Loyalty Bonus.
Black Diamond level = 3,500 Reward Points
Diamond level = 2,500 Reward Points
Platinum level = 750 Reward Points
Gold level = 250 Reward Points

HOW DO I KNOW WHAT TIER LEVEL I AM ON?

Simply swipe your membership card at the Rewards Kiosk, or ask a friendly staff member to assist you.

HOW CAN I CHECK MY REWARDS POINTS BALANCE?

Check your points balance through the Wests Rewards App, at any Kiosk or Help Desk.

HOW CAN I CHECK MY TIER STATUS CREDITS?

Check your Tier Status Credits at any Rewards Kiosk or Help Desk.

HOW DO I MOVE UP A TIER LEVEL?

As soon as the member achieves the required Tier Status Credits in the preceding 365 days you will move up a level.

CAN I MOVE DOWN A TIER LEVEL?

Tier Status Credits will be reviewed on the 2nd business day of February and August, with levels adjusted accordingly.

DO MY REWARD POINTS EXPIRE EACH YEAR?

- On the 31st January each year all unused Reward Points for Silver, Bronze and Copper levels will expire.
- On the 31st January the following tiers will retain Reward Points up to*:
 - Black Diamond - 500,000 RP
 - Diamond - 250,000 RP
 - Platinum - 100,000 RP
 - Gold - 25,000 RP

*All points in excess of these thresholds will be expired.

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Detailed Terms & Conditions are available at MyWests.com.au/rewards or a copy can be requested from Reception or the Help Desk. WGC1311_Jul2026

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Help is close at hand
GAMBLEAWARE
gambleaware.nsw.gov.au 1800 858 858

MyWests.com.au



INDULGE. EARN. REDEEM.

NEW TIERS. NEW REWARDS.