

BINGO & HOI HOUSE RULES

It is our aim to make an enjoyable, fun experience for participants in all of our promotions. To assist with this and for compliance reasons we have the following house policy for all games of bingo and hoi conducted on our premises.

It is a condition of entry to these promotions that each person complies with these rules. Please see your promotions staff before the game begins if you do not understand or do not think you can comply as refunds are not allowed once the promotion has begun.

- Members and visitors can participate in this game
- Under 18's must be accompanied by a responsible adult.
- No person conducting or assisting in the conduct of the game is to participate in the game as a player.
- Only tickets and/or boards paid for during a session can be used for claiming prizes in that session.
- No cash prizes can be awarded.
- Prizes include Eftpos Gift cards or Wests vouchers.
- Prize winners must have their games verified by the staff running the Bingo/ Hoi session.
- If there is more than one winner in any game the prize is shared equally between the winners including line games/specials.
- Where a prize can not be equally divided a play off between winners will take place until the prize can be divided. Consolation prizes may be awarded.
- A number must be called and repeated to be a valid number.
- If a number is called and repeated and is not shown, the caller will include the number as part of the game.
- The winner of the game must go out on the last number called.

- If a player does not have the last number called the prize cannot be claimed, and the game will proceed until a winner is found.
- Once all winning tickets have been verified the caller will ask if there is anyone else before closing the game for a new game to commence.
- The final draw at the end of the session is the 'clean up draw'.
- Players write their names on the back of their tickets.
- The tickets are placed in two receptacles, one for paper and one for electronic tickets, a draw is held and each winner is awarded a \$20 Wests Rewards voucher.
- There is a raffle held at all Bingo and Hoi sessions for participating patrons.
- Prize winners must have their winning game verified by a staff member to claim their prize.
- Patrons must be present to claim their prize or a redraw will take place till we have a winner.
- The caller is the adjudicator of the promotion and has another staff member for verification.
- When a discrepancy arises it is the caller who has the final say before a prize is issued.
- All other issues should be addressed to the Manager on Duty.
- One (1) Personal Electronic Transmitter (PET) per player unless there is unused PETs.
- Refreshments and in-room raffles are provided for Bingo or Hoi patrons participating on the same day.