

PATRON BARRING GUIDE BY-LAW

The Wests Group has a duty of care to provide a safe environment for all members, guests, visitors, contractors and employees. If a patron conducts themselves in a manner that is deemed inappropriate, unlawful or breaches the Club's policies, the Club may consider disciplinary action, including barring.

The following categories outline the types of misconduct that may result in barring and the maximum barring period that may be applied.

CATEGORY	MAXIMUM BARRING PERIOD
1. <u>Disruptive or Disorderly Behaviour</u> Includes behaviour that disrupts the comfort or safety of others, such as: - Swearing or offensive behaviour - Argumentative or quarrelsome conduct - Failure to quit or move on - Minor incidents including RSA concerns or refusal of service - Failure to follow reasonable direction from Club staff - Inappropriate conduct not involving violence or threats	6 months
2. <u>Misconduct Relating to Club Rules or Membership Obligations</u> Includes conduct that breaches Club rules or responsible gambling obligations, such as: - Misuse of membership card - Breach of existing barring - Breach of self-exclusion - Breach of gaming rules of play	12 months Further conditions may apply for Breach of Barring and/or Self Exclusion.
3. <u>Safety, Welfare or Unlawful Activity</u> Includes behaviour that creates safety risks or involves prohibited or unlawful activity, such as: - Suspected use of illicit drugs on premises - Leaving minors unattended in the Club - Knowingly assisting minor to consume alcohol or enter restricted area of Club - Unlawful entry to Club	12 months

CATEGORY	MAXIMUM BARRING PERIOD
4. <u>Theft, Fraud or Property Related Offences</u> Includes dishonest or damaging behaviour, such as: • Theft from the Club or another patron • Misuse or supply of false identification • Malicious damage or vandalism	24 months The Club may also seek reimbursement for costs of damages or overpayment.
5. <u>Threatening, Aggressive or Violent Behaviour</u> Includes behaviour that threatens or endangers patrons or staff, such as: • Threats, intimidation or harassment • Aggressive and/or violent behaviour • Threatening behaviour involving weapons	36 months
6. <u>Serious Assault or Conduct Causing Significant Harm</u> Includes the most serious incidents, such as: • Assault causing serious injury • Violent altercations requiring medical intervention • Conduct posing extreme risk to life or safety	Permanent Barring - Life

The Wests Group Australia reserves the right to change, combine or remove barring periods at any time. NSW Police may also issue penalty notices to persons separate to any Club disciplinary action.

Philip Gardner
 Chief Executive Officer

BARRING GUIDANCE

Category 2 – Misconduct involving Club rules or Membership

- Due to our responsible gambling obligations, the Club is required to consider the risks associated with a breach of gambling self-exclusion to the patron involved and the Club. The Club may choose to impose a barring of 12 months or until the expiry of the self-exclusion, whichever period is longer.
- For breach of existing barring, an additional period of 6 months applies for each incident that a breach occurs.

Category 4 – Theft, Fraud or Property Related Offences

- For minor theft or fraud, the barring period of up to 12 months will apply and there may be occasions where the debt is also required to be repaid to the Club in full before the barring will be reconsidered. If the debt is repaid within a reasonable time frame, then a further 6 months should be considered from date of payment.